



NATIONAL ELECTRIC
POWER REGULATORY
AUTHORITY



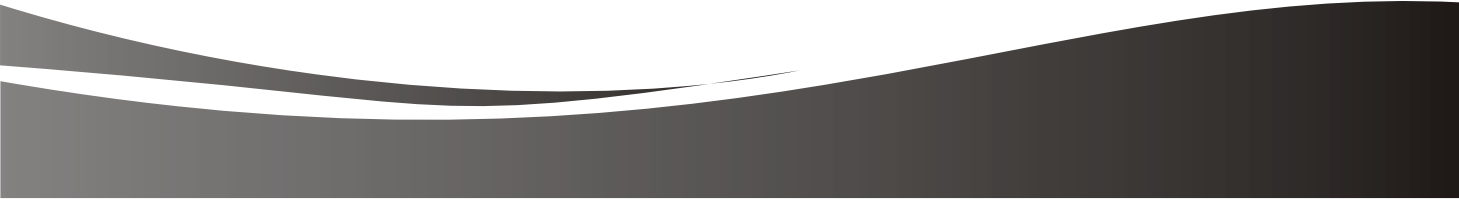
NEWSLETTER

2nd QUARTER

(April-June, 2024)

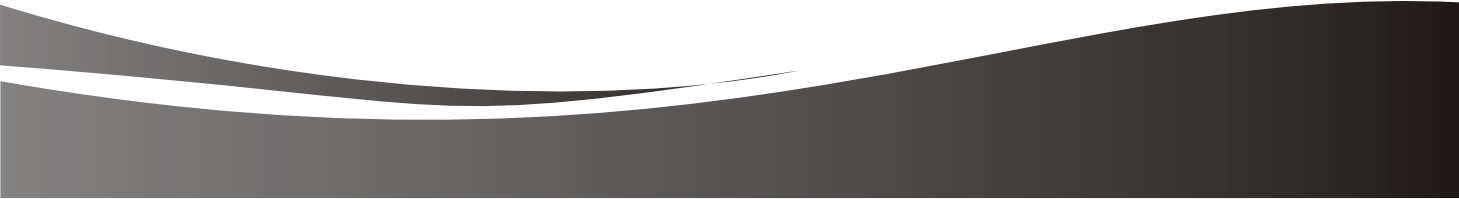


CONTENTS

- 1. Key Highlights**
 - 2. Tariff**
 - 3. Licensing**
 - 4. Consumer Affairs & Complaints Management**
 - 5. Registrar**
 - 6. Competitive Trading Bilateral Contract Market**
 - 7. Monitoring & Enforcement**
 - 8. Technical**
 - 9. Coordination & Implementation (C&I)**
 - 10. Information Technology**
 - 11. Human Resource, Administration & Media**
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1. Key Highlights 2nd Quarter 2024

- 1.1 NEPRA plays a crucial role in protecting the rights of consumers which includes addressing consumer complaints, providing a platform for grievance redress, and ensuring fair treatment.
 - 1.2 NEPRA promotes renewable energy projects and technologies to increase the share of renewable sources in Pakistan's energy mix. It facilitates the development of Policies and Regulations to Support Renewable Energy Deployment.
 - 1.3 NEPRA supports the development of competitive electricity markets in Pakistan, overseeing mechanisms for energy trading and management to enhance efficiency in the electricity supply chain.
 - 1.4 NEPRA is tasked with regulating the generation, transmission, and distribution of electric power in Pakistan. It ensures fair practices in the power sector and aims to protect consumer interests.
 - 1.5 NEPRA determines electricity tariffs for consumers. It establishes cost-based tariffs and ensures transparency in the pricing mechanism, balancing the interests of consumers and service providers.
 - 1.6 NEPRA Media Department published 28 advertisement, shared 06 briefs, and made payments amounting to Rs. 10.83 million.
 - 1.7 NEPRA granted one (01) Generation License, one (01) Generation Concurrence (i.e. WAPDA).
 - 1.8 NEPRA issued 1698 Net Metering Licenses / concurrence for combined generation capacity of 323.56 MW.
 - 1.9 NEPRA received and processed 4893 consumers' complaints out of which 3433 were resolved, whereas 1460 consumers' complaints are under process.
 - 1.10 During the reporting period 106 Authority Regulatory Meetings were conducted and 30 Public Hearings / Hearings / Consultative Sessions were held.
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2. Tariff Department

2.1 Hydropower

2.1.1 Laraib Energy Ltd.

Decision of the Authority in the matter of Quarterly Indexation / Adjustment (Apr-June 2024) was issued on June 05, 2024.

2.1.2 Malakand-III

Decision of the Authority in the matter of Quarterly Indexation / Adjustment (Apr-Jun 2024) was issued on May 22, 2024.

2.1.3 WAPDA Hydroelectric

* Decision of the Authority in the matter of motion for leave for review filed by WAPDA Hydroelectric against tariff determination of the Authority in the matter of WAPDA Hydroelectric tariff petition for FY 2022-23 was issued on June 06, 2024.

* Decision of the Authority under NEPRA (Review Procedure) Regulations, 2009 regarding Decision in the matter of Motion for Leave for Review dated June 06, 2024 for WAPDA Hydroelectric was issued on June 14, 2024.

2.1.4 Karot Hydropower HPP

Decision of the Authority in the matter of Quarterly Indexation / Adjustment (January-March 2024 and April-June 2024) was issued on June 04, 2024.

2.1.5 Gulpur HPP (Mira Power)

Decision of the Authority in the matter of Quarterly Indexation / Adjustment (Apr-Jun 2024). was issued on May 31, 2024.

2.1.6 Chianwali Hydropower

Decision of the Authority in the matter of Quarterly Indexation / Adjustment (July-Sep 2023 to April-June 2024) was issued on June 05, 2024.

2.1.7 Marala HPP

Decision of the Authority in the matter of Quarterly Indexation / Adjustment (July-Sep 2023 to April-June 2024) was issued on June 05, 2024.

2.1.8 Pak Pattan Hydropower

Decision of the Authority in the matter of Quarterly Indexation / Adjustment (July-Sep 2023 to April-June 2024) was issued on June 05, 2024.

2.1.9 Patrind HPP (Star Hydropower)

* Decision of the Authority in the matter of Adjustment in the Insurance for the period November 08, 2022 to November 07, 2023 was issued on April 18, 2024.

* Decision of the Authority in the matter of Motion for Leave for Review against NEPRA's Decision in the matter of 147 MW Patrind Hydropower Project Dated July 29, 2020 was issued on May 02, 2024.

* Decision of the Authority in the matter of Quarterly Indexation / Adjustment (Apr-Jun 2024) was issued on June 06, 2024.

2.2 Distribution Tariff

2.2.1 Decision of The Authority regarding Request filed by **Faisalabad Electric Supply Company (FESCO)** For **Adjustment/Indexation** of Tariff for the FY 2024-25 under the MYT was issued on 14-06-2024.

2.2.2 Decision of The Authority regarding Request filed by **Gujranwala Electric Power Company (GEPCO)** For Adjustment/Indexation of Tariff for the FY 2024-25 under the MYT was issued on 14-06-2024.

2.2.3 Decision of The Authority regarding Request filed by **Hyderabad Electric Supply Company (HESCO)** For Adjustment/Indexation of Tariff for the FY 2024-25 under the MYT was issued on 14-06-2024.


2.2.4 Decision of The Authority regarding Request filed by **Islamabad Electric Supply Company (IESCO)** For **Adjustment/Indexation** of Tariff for the FY 2024-25 under the MYT was issued on 14-06-2024.

2.2.5 Decision of The Authority regarding Request filed by **Lahore Electric Supply Company (LESCO)** For **Adjustment/Indexation** of Tariff for the FY 2024-25 under the MYT was issued on 14-06-2024.

2.2.6 Decision of The Authority regarding Request filed by **Multan Electric Power Company (MEPCO)** For **Adjustment/Indexation** of Tariff for the FY 2024-25 under the MYT was issued on 14-06-2024.

2.2.7 Decision of The Authority regarding Request filed by **Peshawar Electric Supply Company (PESCO)** For **Adjustment/Indexation** of Tariff for the FY 2024-25 under the MYT was issued on 14-06-2024.

2.2.8 Decision of the Authority regarding request filed by **Quetta Electric Supply Company (QESCO)** for **Adjustment/Indexation** of Tariff for the FY 2024-25 under the MYT was issued on 14-06-2024.

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- 2.2.9 Decision of The Authority regarding Request filed by **Sukkur Electric Power Company (SEPCO)** For **Adjustment/Indexation** of Tariff for the FY 2024-25 under the MYT was issued on 14-06-2024.
 - 2.2.10 Decision of The Authority regarding Request filed by **Tribal Areas Electric Supply Company (TESCO)** For **Adjustment/Indexation** of Tariff for the FY 2024-25 under the MYT was issued on 14-06-2024.
 - 2.2.11 Decision of the Authority in the matter of request filed by **CPPA-G** for **Power Purchase Price** Forecast for the FY 2024-25 was issued on 14-06-2024.
 - 2.2.12 Decision of the Authority in the matter of **Fuel Charges Adjustment** for the month of April 2024 for **XWDISCOs** was issued on 06-06-2024.
 - 2.2.13 Decision of the Authority in the matter of requests filed by **XWDISCOs** for **Periodic Adjustment** in tariff for the **3rd Quarter** of FY 2023-24 was issued on 31-05-2024.
 - 2.2.14 Decision of the Authority in the matter of **Fuel Charges Adjustment** for the month of **March 2024** for **XWDISCOs** was issued on 08-05-2024.
 - 2.2.15 Decision of the Authority in the matter of **Fuel Charges Adjustment** for the month of **February 2024** for **XWDISCOs** was issued on 08-04-2024.

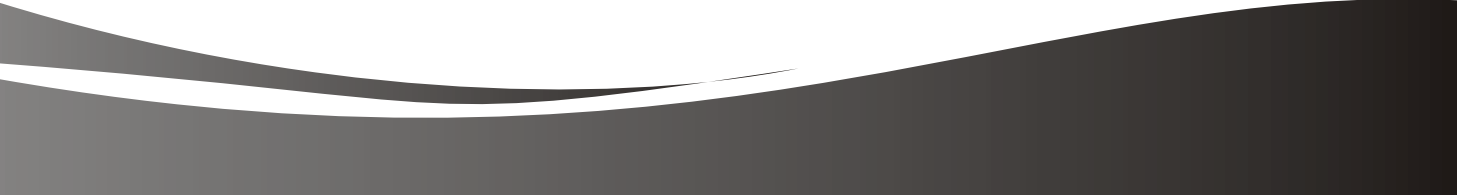
2.3 K-Electric

Decision of the Authority in the matter of Provisional monthly **Fuel Charges Adjustments** requested by **K-Electric Limited** from July 2023 to March 2024 was issued on 6-06-2024.

2.4 Central Power Purchasing Agency (Guarantee) Limited (CPPA-G)

Determination of the Authority in the matter of Petition filed by Central Power Purchasing Agency (Guarantee) Limited (CPPA-G) for Determination of Market Operation Fee for the FY 2023-24 was issued on 27-06-2024.

2.5 Generation of Thermal, Coal and Nuclear

- 2.5.1 Decision of the in the matter of Motion for Leave for Review filed by CIHC Pak Power Company (Pvt.) Limited against decision of the Authority dated 26th July 2023 in the matter of Modification Petition issued vide letter dated 14th May 2024.
 - 2.5.2 Decision of the Authority in the matter of Tariff Petition filed by Pakistan Atomic Energy Commission for Modification of Tariff Determination dated January 14, 2022 of Karachi Nuclear Power Plant Unit-2 (K-2) issued vide letter dated 26th April 2024.
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- 2.5.3 Decision of the Authority in the matter of Tariff Petition filed by Pakistan Atomic Energy Commission for Modification of Tariff Determination dated February 28 2023 of Karachi Nuclear Power Plant Unit-3 (K-3) issued vide letter dated 26th April 2024.
- 2.5.4 Fuel Price Adjustment, Quarterly Indexation, Insurance Adjustment, CV Adjustments and Withholding Tax Adjustment of various IPPs have been processed.

2.6 Renewable Energy

2.6.1 Wind Power Projects

Verification of COD adjustment request of Wind Power Companies submitted by Act2 Din Wind (Pvt.) Ltd. (50 MW), Metro Wind Power Ltd. (60 MW), Gul Ahmed Electric Ltd. (50 MW), Indus Wind Energy Ltd. (50 MW), Din Energy Ltd. Artistic Wind Power (Pvt.) Ltd. (50 MW), NASDA Green Energy (Pvt.) Ltd. (50 MW), Lakeside Energy (Pvt.) Ltd. (50 MW), Liberty Wind Power-I Limited and Liberty Wind Power-II Limited are under process

Trans-Atlantic Energy (Pvt.) Limited (49.5 MW) and Western Energy Private Limited (47.6 MW) submitted Tariff Petition for determination of reference generation tariff. These cases are under process.

2.6.2 Solar PV Power Projects

COD tariff adjustment decision for Atlas Solar Ltd. (100 MWp) formerly Zhenfa Pakistan New Energy Company Ltd. was issued on May 03, 2024.

2.6.3 Bagasse Based Projects

Pursuant to the Judgment of the Appellate Tribunal (NEPRA) dated 18.11.2022 and in light of Ministry of Energy (Power Division) letter dated December 18, 2020 requesting NEPRA to rationalize the bagasse price for cogeneration projects. In this regard the Decision issued on June 06, 2024.

2.6.4 Hydro Power Projects

- Decision of the Authority in the matter of motion for leave for review filed by WAPDA Hydroelectric against tariff determination of the Authority in the matter of WAPDA Hydroelectric tariff petition for FY 2022-23 was issued on June 06, 2024.
- Decision of the Authority under NEPRA (Review Procedure) Regulations, 2009 regarding Decision in the matter of Motion for Leave for Review dated June 06, 2024 for WAPDA Hydroelectric was issued on June 14, 2024.
- Decision of the Authority in the matter of Motion for Leave for Review against NEPRA's Decision in the matter of 147 MW Patrind Hydropower Project Dated July 29, 2020 was issued on May 02, 2024.



2.6.5 Indexation / Adjustment of Tariffs

Tariff Department processed adjustment requests (i.e. quarter/bi-annual/annual basis) of relevant tariff component submitted by IPPs as per the indexation mechanism stipulated in the decisions of the Authority in respect of Wind, Solar and Bagasse and Hydro based generation companies on account of US CPI, Local CPI (General), exchange rate and KIBOR/LIBOR variation etc. during the reporting period Apr-Jun, 2024 and issued decisions in respect of 61 Nos. IPPs.



3. Licensing Department

3.1 Generation License

The Authority granted generation licences (No. GL(Hydel)/21/2024 dated May 22, 2024) to Pakhtunkhwa Energy Development Organization (PEDO) for its 157 MW Madyan Hydro Power Project located Near Madyan Town, On River Swat, District Swat, in the province of KPK.

3.2 Renewal/ Extension

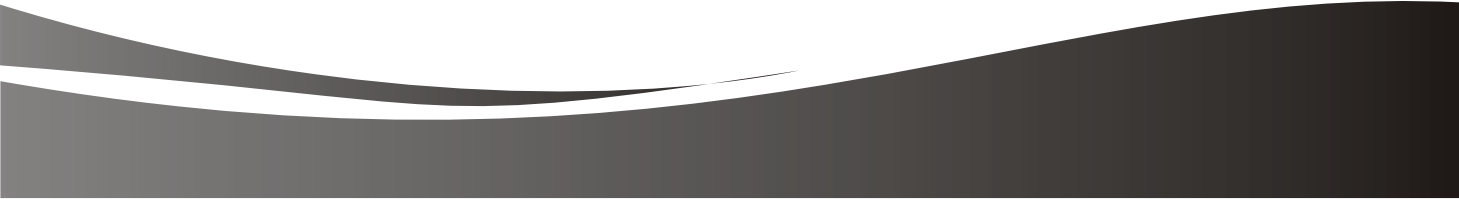
The Authority extended the terms of ten (10) years in the generation licence of Altern Energy Limited (No. 1PGL/021/2004 dated September 22, 2004).

3.3 Net-metering

The Authority granted one thousand six hundred and ninety eight (1698) distributed generation net metering concurrences (more than 25 KW) having cumulative capacity of 323.56 MW.

3.4 Generation Concurrence

The Authority granted generation concurrence (No. SGC/C/01/2024 dated May 31, 2024) to Maple Leaf Power Limited for its 25 MW PV based generation facility at 45-KM Mianwali-Iskandarabad near Daud Khel, District Mianwali in the province of Punjab.



4 Consumer Affairs Department & Complaints Management

4.1 No. of complaints and hearings

Consumer Affairs Department (Head Office & Provincial/Regional Offices) has received/ processed a total No. of 4893 complaints during the period April - June, 2024 out of which 3433 complaints have been redressed/ disposed of and 1460 complaints are under process. Moreover, a total No. of 1452 hearings were also conducted (including online, Head Office and in Regional Offices) by Consumer Affairs Department during the above said period and directions were issued accordingly.

4.2 Court Cases

Consumer Affairs Department has processed / disposed of a total No. of 05 Complaints/Cases/ Writ Petitions referred by various Courts of law

4.3 Major Cases

A total of 82 Nos. of major cases/complaints have also been decided by Consumer Complaints Tribunals (Head Office & Regional Offices) during the period April June 2024 and directions / speaking orders were issued accordingly.

4.4 Court Cases processed/ decided by Consumer Complaints Tribunal / CAD:

- i. Decision in the matter of W.P.No. 1999/2024 referred by Honorable Lahore High Court, Multan Bench, Multan filed by Mr. Farooq Ahmed, CEO Shoaib Paper Mills against MEPCO etc. regarding Audit Para.
- ii. Decision in the matter of W.P.No. 11144/2024 referred by Honorable Lahore High Court, Lahore filed by Mr. Munir Ahmed s/o Muhammad Ramzan against LESCO etc. regarding excessive billing.
- iii. Decision in the matter of appeal filed by KE before Appellate Tribunal (NEPRA) against the decision of NEPRA Consumer Complaints Tribunal in the matter of complaint filed by Mr. Nasir Iqbal, General Secretary, Garden City Community Welfare Association against KE regarding load shedding.
- iv. Decision in the matter of W.P.No. 17315/2024 referred by Lahore High Court, Lahore filed by Sardar Waqas Hassan Mokal against LESCO etc. regarding detection bill.
- v. W.P.No. 8532/2023 referred by Honorable Lahore High Court, Bahawalpur Bench, Bahawalpur titled Muhammad Naeem Sharif vs MEPCO regarding excessive billing.

5. Registrar

The following Decisions / Licences were issued by the Registrar Office.

Sr. No.	Particular	No(s)
1	Generation Licence	01
2	Determinations	03
4	Decisions	169
5	Renewal Generation Licence	01

Besides above, one (01) Concurrence / Generation Licence applications and one (01) Investment Plan application have been processed by the Registrar Office for admission by the Authority.



6 CTBCM Department

6.1 Achievement of CTBCM

- i. The CTBCM team played a proactive and integral role in the finalization of the Agency Code, ensuring its adherence to industry standards and regulatory requirements. Their involvement extended to creating and distributing license templates to streamline distribution procedures and ensure regulatory compliance.
- ii. The amendments to the NEPRA (Electric Power Procurement) Regulations, 2022, are currently in an advanced stage of development, with the CTBCM team playing a critical role in facilitating the smooth operation of the market. They have been actively engaged in consultations with the Market Operator to finalize the test run report, refine proposed amendments to the Market Commercial Code, and accord approval for CMOD declaration. Through the collective endeavor of the CTBCM team, the consolidated Power Acquisition Program of XW-DISCOs and KE has progressed to the final stages of approval.
- iii. Additionally, the team facilitated crucial discussions, including stakeholder consultations on the Final Test Run Report (FTR) submitted by the Market Operator, KE Integration Plan, use of system agreement, use of system charge, and necessary regulatory framework amendments.

7 Monitoring & Enforcement Department

7.1 Generation

- 7.1.1 Responses to the explanations issued to various power plants on account of delay in synchronization with the national grid following the blackout occurred on 23.01.2023 were reviewed and separate case officer reports (CORs) were prepared and forwarded to legal department. The Authority meetings for Saif, Sapphire, Lalpir and Halmore are scheduled to be held on 4th July, 2024, whereas, remaining CORs of WAPDA, HUBCO Narowal, Thar Energy Limited, Nandipur (NPGCL), HUBCO, and Orient are under process/forwarded for legal vetting
- 7.1.2 Post visit brief/report in the matter of unit transformer damage of China Power Hub Generation Company Limited (CPHGCL) was prepared and Authority meeting held on 2nd July, 2024.
- 7.1.3 Responses of NTDC and CPPA-G to the explanations issued to them on account of non-finalisation of operating procedures and non-signing of black start procedures with different power plants were reviewed and the Authority meeting has been scheduled to be held on 4th July, 2024.
- 7.1.4 FCA working of NTDC for the months of March, April and May 2024 was carried out and comments were provided to tariff department. Similarly, FCA working of KE for the period July 2023 to April 2024 was analysed and comments were furnished accordingly.
- 7.1.5 Generation data of both NTDC and KE was analysed on daily basis and power position data was prepared for perusal of the Authority consisting of percentage utilization, peak demand, peak generation, and peak shortfall keeping in view the installed, dependable & available capacity, plant wise daily energy, and outages.
- 7.1.6 A Show Cause Notice dated 26.04.2024 was issued to CPGCL in lieu of the total power system collapse occurred on 23.01.2023.
- 7.1.7 Separate Case Officer Reports in the matter of Explanations issued to Engro Powergen Thar, NPPMCL (Balloki), Port Qasim, China Power Hub, CPGCL, Rousch Power, Lucky Electric, QATPL (Bhikki), HSR (Sahiwal Coal) and Saba Power in lieu of the total power system collapse occurred on 23.01.2023 were presented before the Authority.
- 7.1.8 Case Officer Report in the matter of Show Cause Notice issued to CPGCL on account of acquisition of Gas Booster Compressor Station from Engro Fertilizers free of cost in consideration of utilization of gas quota and its subsequent transfer to NPGCL against Rs. 1.242 billion was prepared and Presented the Authority vide regulatory meeting held on 4th July 2024.

- 7.1.9 Letters were issued to different power plants which were not registered on the NEPRA Data Exchange Portal developed by M&E Department in coordination with IT Department for online acquisition of daily data pertaining to KPIs from generation licensees in respect of their operational generation facilities. In response, all operational power plants have registered on the portal.
- 7.1.10 Reminders to Recovery Requests were issued to the District Collector/Deputy Commissioner, Islamabad in the matter of fines imposed by the Authority on different generation licensees.
- 7.1.11 M&E is monitoring generation dispatch of KE and NTDC for operation of their plants in accordance with their respective Economic Merit Orders (EMOs). NEPRA's effective oversight has led to a substantial improvement in the System Operation of KE and NTDC, resulting in a substantial reduction of financial impact incurred due to inefficiencies of system operation and violation of Economic Merit Order.
- 7.1.12 M&E concluded the case of CPGCL in the matter of review motion filed by CPGCL against the imposition of fine by NEPRA due to violation of applicable documents and delay in restoration of Gudd-747 Unit 14 due to turbine damage.

7.2 Transmission

7.2.1 Investigation Against NTDC Under Section 27 A of the NEPRA Act on Account of Fatal Accidents Involving Mr. Zain Ul Abideen & Mr. Khair Bux

A fatal incident of late Mr. Zain Ul Abideen (electrician) occurred on October 24, 2022, at the 500 kV Dadu Grid Station. Whereas, another fatal accident occurred on March 15, 2023. In this regard, the inquiry committee constituted by the Authority visited the site from December 25, 2023 to December 27, 2023. The investigation report was presented to the Authority on April 29, 2024. As per directions of the Authority, a draft Show Cause Notice has been prepared on June 12, 2024 and forwarded to Legal department for legal vetting on Jun 24, 2024.

7.2.2 Legal proceedings/action against NTDC:

- Fine of Rs. 10 million imposed on NTDC in the matter of partial blackout occurred on Sep 2021 due to the fault at 500 kV Jamshoro grid station.
- NEPRA team visited the under constructed and energized 220 kV Jhimpir-II grid station and presented the report. Based on report, the Authority started legal action against NTDC. In response of NTDC against the Show Cause Notice the Authority decided to put on hold the ongoing Legal proceedings until M&E verify the claims of NTDC with regards to completion of 90% electrical works after site visit/verification of record and direct NTDC to complete the remainder works/discrepancies (related to civil works) which are under process and are yet to be completed within 6 months' time period.
- Fine of Rs. 10 million imposed on NTDC in the matter of Tower Collapse in Wake of Cyclonic Winds at South region.
- An Explanation was issued to NTDC on 21 September 2023 due to non-compliance of the

Authority's directions w.r.t re-imbursement of power dispersal cost to Nandipur. In response, NTDC submitted its reply on 16 October 2023 and requested for hearing which was held on April 25, 2024. After detailed enquiry, in the matter of total power blackout in the country occurred on October 13, 2022 an Explanation was issued to NTDC on February 13, 2024. In response to the Explanation, NTDC submitted its reply and requested for hearing.

NEPRA imposed a Fine of Rs. 10 Million on NTDC w.r.t to Fatal Accident. The Order of the Authority was challenged in NEPRA Tribunal.

7.2.3 Transmission Data Exchange Portal

To ensure timely compliance/submission of reports and providing enhanced visibility to the senior management of the transmission licensee to enable them to ensure compliance with the regulatory requirement a three-level supervision mechanism has been introduced by NEPRA. In this regard, all transmission licensees provided the required information which is available on DXP.

Discussion meetings were held with IT department regarding development of new formats for getting the information regarding system constraints by transmission licensees on DXP.

Number of discrepancies were observed on the data submitted by NTDC/NPCC on DXP. The same were informed to NTDC/NPCC for correction/ necessary action.

7.2.4 System Constraints:

On the directions of the Authority M&E (Transmission Section) regularly monitoring the progress of the system removal plan of NTDC. In this regard presentations for the month of March, April & May were prepared on monthly progress on NTDC System Constraints removal plan.

7.2.5 Visit of Chairman NEPRA along with M&E team i.r.o delay in execution of SCADA-III Project

Keeping in view the importance of SCADA-III project a meeting comprising of the relevant professionals from M&E, Technical & CTBCM under the convenorship of SA (M&E) was held at NTDC Head Office, Lahore on May 25, 2024, which was attended by DMD AM, DMD E&D, GM-Tech along with PD SCADA & NPCC professionals along with representatives from contractors' i.e. CMEC & Hitachi.

7.2.6 Increased trend of T&G losses of SEPCO due to failure of 285 MVA power transformer at Guddu:

SEPCO approached NEPRA and raised its concerns regarding its pending System Constraints at the end of NTDC for the past 04 years due to failure of 285MVA Auto Transformer at Guddu in the year 2019, leading to higher T&G losses in winter and burden on national/public exchequer. In view thereof, the matter was taken up with NTDC for submission of report. In response thereof, NTDC vide its letter dated May 14, 2024 has committed (inter-alia) to operationalize the subject faulty transformer along with another 250MVA, 220/132kV transformer at 500kV Shikarpur G/Station by end of August 2024.

7.2.7 Tripping's incidents taken up by M&E transmission team during Apr Jun 2024:

NEPRA directed NTDC to conduct a detailed inquiry and take necessary actions to avoid tripping's

and submit a report. In this regard, letters/emails were issued to NTDC during the reported period on the following incidents:

- * Collapse of 500kv and Subsequent Tripping of 500kv Dadu-Shikarpur CCT#1 & 2.
- * Tripping of 500kV Jamshoro-Dadu and Matiari-Dadu T/Lines occurred on April 07, 2024.
- * Transformer Blast at 220kV Bund Road Grid Station Lahore on 19.05.2024.
- * Implementation of the recommendations w.r.t performance evaluation report (PER) 2022-23.

7.2.8 Comments submitted to different departments on the following issues:

1. Integrated System Plan 2024-34 (ISP-2024)
2. Code of Conduct For GCRP Under Grid Code Submitted by NTDC
3. Development of guidelines for import/export of electricity
4. NEPRA ICT plan need assessment
5. Project Management System Credentials
6. Revised TOR for Evaluation of NTDC TT Losses by M&E
7. Prepared monthly progress report on NTDC's Constraints removal plan
8. COR at COD-ACT 2 DIN Wind (Pvt) Ltd.

7.3 Distribution

- 7.3.1 The DISCOs are carrying out load shedding based on Aggregate Technical and Commercial (AT&C) losses on the feeders, however, this policy of load shedding is not in line with NEPRA Performance Standards and has never been recognized by NEPRA. The Authority took notice and initiated legal proceedings against HESCO, SEPCO, QESCO, PESCO, and K-Electric on account of excessive load shedding (based on AT&C losses policy) being carried out by DISCOs in their service territories. After the due legal process, the Authority decided to impose fine amounting to Rs. 50M to each DISCO on account of non-compliance to the NEPRA laws.
- 7.3.2 The Authority took notice and initiated legal proceedings against all XW-DISCOs on account of failure to execute earthing/grounding of HT/LT poles/structures within their service territories.
- 7.3.3 Keeping in view the installation of AMI/AMR meters at the PMT level by K Electric, the Authority directed KE to carry out load shedding at the PMT level instead of feeder level through remote disconnection /re-connection of the supply in order to facilitate the good paying consumers.
- 7.3.4 The Authority took notice and ordered an Investigation against LESCO on account of twelve (12) Fatal Accidents that occurred in its service territory due to monsoon spells in July 2023. Based on the Investigation report, the Authority issued a Show Cause Notice to LESCO on account of nine (09) fatalities out of twelve (12) that occurred due to LESCO's own negligence.
- 7.3.5 Monthly data related to different parameters from all DISCOs is being collected

through the Online Data Exchange Portal to analyze all relevant information from Distribution Companies and use insights to mitigate risk and promote efficiency in the future by shifting its Paper-Based System to electronic filing, physical space-saving, and increasing security.

7.3.6 The Authority took notice and initiated legal proceedings against IESCO on account of a non-fatal accident of 08 years 08-year-old girl who got electrocuted while plucking vegetables at their farm field along with its father, due to the less clearance and sagged 11kV line.

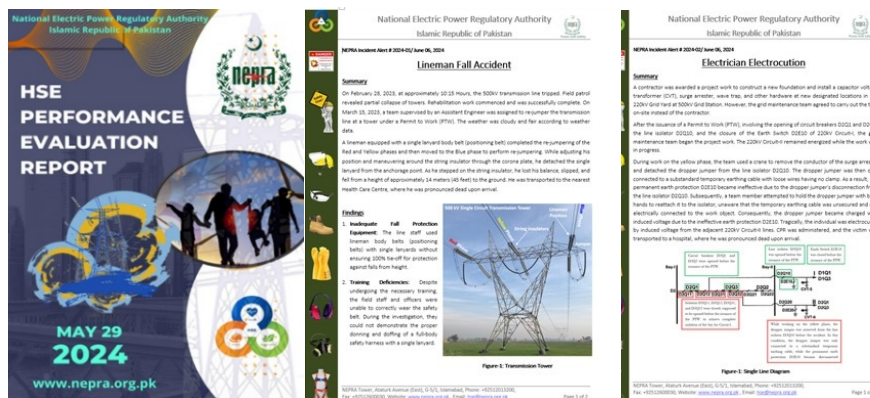
Additionally, NEPRA also directed IESCO regarding the provision of compensation to victim family. Whereas, IESCO has challenged the same in the NEPRA Appellate Tribunal.

7.3.7 The Authority initiated Legal proceedings against all DISCOs and decided to issue Show Cause Notices on August 30, 2023, on account of fatal accidents that occurred in DISCOs territories in FY 2022-23.

7.4 HSE Performance Evaluation Report

7.4.1 The National Electric Power Regulatory Authority (NEPRA) has published the HSE Performance Evaluation Report on May 29, 2024. NEPRA carried out the third round of HSE (Occupational Health, Safety, and Environment) Performance Evaluation to gauge the HSE performance of Licensees, regardless of their size, capacity, or technological setup. The evaluation covered all NEPRA licensees involved in Generation, Transmission, and Distribution, whether in the construction or operational phase. This evaluation aims to assess HSE Management system to protect the lives and well-being of employees, contract workers, the general public including visitors and animals.

7.4.2 On June 6, 2024, NEPRA has released two Incident Alerts and uploaded at NEPRA's website under the HSE page. These alerts contain a brief summary of the incidents, the findings, and the key focus areas along with the lessons learned. These alerts were communicated to all companies in Power Sector to discuss these alerts during Safety Meetings, Safety Talks, and other safety communication forums, and implement the relevant recommendations based on the lessons learned.

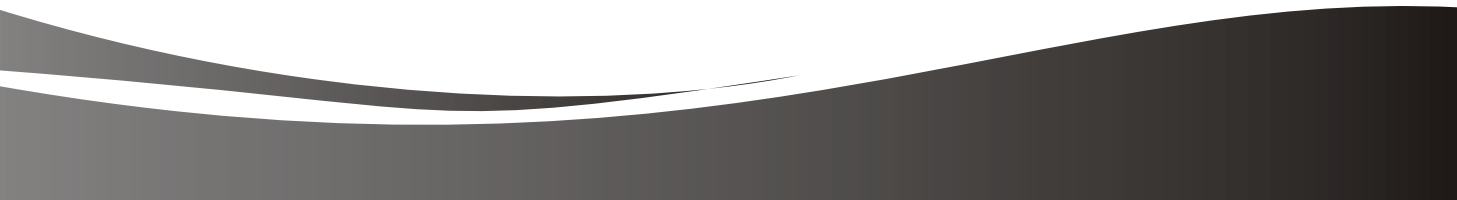




8. Technical Department

Cases processed:

- i. Approval of Amendment No. 1 to the PPA between CPPA-G and Port Qasim Coal Power Plant.
- ii. Approval of Amendment No. 1 to the PPA between CPPA-G and Lucky Coal Fired Power Plant.
- iii. Approval of the NTDC Investment Plan for MYT control period w.e.f 2022-23 to 2024-25.



9. Coordination & Implementation (C&I)

9.1 Regulatory Meetings & Hearings

- i. During the reporting period 106 Authority Regulatory Meetings were conducted and 30 Public Hearings/ Hearing/ Consultative Sessions were held.

10. Information Technology (IT)

- i. Recognizing the designation of the Power Sector as critical infrastructure by the Government of Pakistan, NEPRA in collaboration with its licensees, is in the process of identifying critical information infrastructure within power sector.
- ii. On NEPRA website 2,192 documents are uploaded relating to Authority decisions, determinations, tariff adjustments, comments, net metering licensee, advertisement, tenders and other documents.
- iii. In Oracle EBS, accounting periods for the financial year 2024-25 have been defined, and fast formulas are updated, accordingly.

11. Human Resource, Administration & Media

11.1.1 Hiring of Interns

HR Department hired an intern on unpaid basis for the period of six (06) months in order to motivate freshers and to provide learning and growth opportunities to them.

11.1.2 Training and Development

NEPRA providing international exposure to its employees gave an opportunity to one of NEPRA's employee to participate in CAREC Energy Tour to Norway and Denmark. This opportunity gave an insight of the Energy sector at international level.

11.1.3 Round Table Discussion by PAE:

Consultant Technical from NEPRA participated in Round Table Discussion organized by Pakistan Engineering Academy (PAE) on behalf of Pakistan Engineering Council (PEC) to address the critical issues concerning Energy Sector.

11.1.4 USAID Empower All Energy Program/Future of Women in Energy Scholars Program

USAID organized a two-week program designed to provide 20 young graduates (female) with energy sector exposure, working knowledge, skill enhancement, and professional competencies for early career support to help transform the environment of this sector in Pakistan. NEPRA hosted a batch of 20 fresh female graduate to visit NEPRA Head Quarters and arranged an orientation session for them regarding the role of Regulator in Power sector supporting early career development and women empowerment in Energy Sector.

11.1.5 Routine Administrative Tasks

The Administration Department continues to provide administrative as well as logistic support to the whole organization besides general office management, safety and security, management of Regional/Provincial Offices. Transport and inventory management are some of the other multiple tasks undertaken by the Department.

11.1.6 Cabinet Division's Correspondence

During this quarter, NEPRA has been responding to letters of the Cabinet Division instinctively after seeking legal advice(s) to answer and tackle with the allegations raised therein.

11.1.7 Digitization/ Scanning Of Files & Records

To upgrade its reporting processes, collecting and analyzing data in real time and using insights to mitigate risk and promote efficiency in future NEPRA continues to adopt digitization process by scanning all its data, document and processes.

11.1.8 Rate Revision and Extension of the Medical Facilities in Provincial Offices

In order to streamline provision of medical services to employees of NEPRA, rates of panel hospitals have been revised. This has been done due to the untiring efforts of officers and Staff of NEPRA Administration Department. It is worth mentioning here that the Administration Department was able to cap the existing consultation charges for various hospitals at the same rates which are already been invoiced. Moreover, for a few laboratories and hospitals, the Administration Department reduced the rates instead of increasing, despite inflation and rupee/dollar fluctuations. To facilitate the employees in Provincial Offices Administration have made tireless efforts to keep different hospital and Laboratories on NEPRA Panel.

11.1.9 Procurements through E-pads


As instructed by M/s. Public Procurement Regulatory Authority (PPRA) vide S.R.O. 266(i)/2023, NEPRA has started carrying out all of its procurements activities of petty cash, RFQ, Open Competitive Bidding etc. through e-Pak Acquisition & Disposal System (*E.PADS*). Procurement process for a number of official laptops, printers, badminton court mats and cyber security services was initiated using the said mechanism.

11.1.10 Mehfil Khatam-E-Quran

Khatam e Quran Mehfil was held at NEPRA Masjid on April 05, 2024 (the Holy month of Ramadan), which was ended with a soul inspiring dars and dua, tea & sweets were also arranged for the participants of the said ceremony. The event was enthusiastically attended by a large number of NEPRA employees including the Chairman, Director General Administration & HR and all Members of the NEPRA Authority. Qari Hafiz Talat Amin and the Imam Masjid were also presented with souvenirs with cash reward in favor of each.

11.1.11 Preparation/lodging/boarding arrangement for the Hajj NEPRA sponsored two officials for Hajj under the Gov. Hajj scheme

The Administration Department made tireless effort to facilitate the successful employees for performing the religious obligation at NEPRA's expense.



11.1.12 NEPRA Media Department during the period April to June 2024 has published a total of 28 advertisements in accordance with the Press Information Department (PID)'s Standing Operating Procedures (SOPs) and guidelines with subsequent uploading of the same on NEPRA website. Similarly, 06 Press Releases and briefs of paramount importance were also shared with the external media personnel of print and electronic media and in-turn received huge coverage of the same as well as minimized misreporting. Apart from that, payment amounting to Rs. 10,839,487/- (10.83 Million) was also paid to the newspapers for the published advertisements.